Wiener osiguranje

CASE STUDY

Web site: wiener.hr
Industry: Insurance
Partner: Combis
Partner web site: combis.hr

Customer

Wiener osiguranje Vienna Insurance Group d.d. is a part of the leading insurance group in Central and Eastern Europe - Vienna Insurance Group. Currently at the market, the company is ranked 4th according to the premium volume with market share of 9,1%.

Challenge:

To provide secure, agile access for users of Wiener osiguranje digital services.
To accelerate the development of new services and respond to the challenges of digital transformation and cloud business.

The first Red Hat 3Scale implementation in Croatia

„Launching new services like mobile apps has become much easier, more agile and faster, and the security aspect is covered. All prerequisites have been fulfilled for us to truly talk about business digital transformation."

Josip Miličić,
Head of IT Department at Wiener osiguranje

Combis solution for managing API services

Combis experts have enabled the transition to a secure API-centric business for one of the leading insurance companies in the country.

Business challenge

Around 650 employees at over 80 points of sale throughout Croatia are at the service of their clients - from quality consultancy services on selecting the appropriate insurance coverage, all the way to fast processing and payment of damages. To cope with daily challenges on the field with ease while working efficiently - available and secure IT background is a must.
Wiener osiguranje, like many other companies, is currently going through the phase of digital business transformation, thus, to create a competitive advantage and additional breakthrough in the market, company approached to the implementation of API service architecture.

Solution

API or Application Programming Interface is vital in the digital business era and is the key to an agile integration. From a technical aspect, the API allows the use of resources or services of one system, by another system in a simple and unified way, regardless of the technology used in the background of an IT solution. Managing the API service lifecycle is a complex task, but with Red Hat technology providing several useful tools, this challenge becomes much easier.
The basis of the whole solution is the Red Hat 3Scale API Management Platform, while the complete solution for managing API services can be viewed through two layers - the infrastructure layer and the layer of the API management service itself.

"Considering that companies have only recently moved to the API centric business, we are proud that Wiener osiguranje has recognized Combis expertise in the previously not as developed but extremely important niche of IT services in our market. Together we have managed to overcome the challenges that modern technologies put in front of the companies in the digital transformation process and thus successfully conducted the first implementation of Red Hat 3Scale solution in Croatia", said **Berislav Viljetić***, Business Development Manager, Combis.*

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YOUR APIs

3Scale APICast Gateway

3SCALE

API Management System

API Consumer

Wiener osiguranje

„At Combis, we believe it is important to change with the market, but also to change the market itself. Therefore, we are proud and grateful for the trust that Wiener osiguranje has given us and the opportunity to achieve the first reference of this type, as well as Red Hat for recognizing Combis as a strategic partner for this region. Of course, I don't want to omit mentioning the significant effort and high competencies of the Combis experts for OpenSource technologies", said **Igor Dužević** Director of Professional Services and Systems Integration Division at Combis.

The infrastructure is set up on the Red Hat OpenShift Container Platform solution, the most modern and currently most popular business solution for container orchestration. The Red Hat Openshift Container Platform is based on the popular Kubernetes tool. The solution has an integrated logging and monitoring system as well as modern graphical interface to enable the simplest possible monitoring and management of the solution in whole.

Red Hat 3Scale API management solution is based on microservice architecture and follows the latest trends in application development. Red Hat 3Scale together with the OpenShift container platform provides a solution for the comprehensive API service lifecycle management which enables Wiener osiguranje to promptly launch new applications to its customers.

Benefits

The solution enables the user to automate the launch of applications, it provides automated provisioning of test and development environments thereby shortening the application development time. In addition, the solution offers many tools that make daily work easier for the development team and represents a comprehensive platform ready for cloud-native applications.
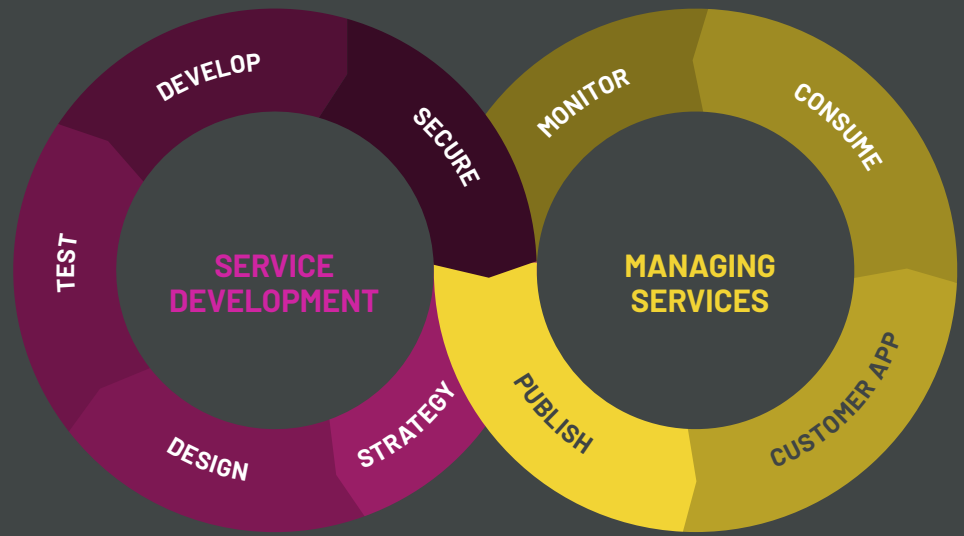
With the implementation, Wiener osiguranje has made an additional step forward in the digital transformation process and prepared itself for business in a hybrid cloud. API service lifecycle management has become standardized and automated, and access to the API service is secure and highly accessible. Furthermore, the functionality of publishing the API documentation, as a part of the API management solution, is also utilized.

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„The implemented environment is scalable and highly accessible, which gives Wiener osiguranje the opportunity to gradually migrate crucial services to the new platform. The migration of existing legacy services to a new, modern microservice architecture is planned, which will thus become the backbone of Wiener osiguranje's IT infrastructure ", believes **Josip Miličić** Head of IT Department at Wiener osiguranje.

SERVICE DEVELOPMENT
- DEVELOP
- SECURE
- STRATEGY
- DESIGN
- TEST

MANAGING SERVICES
- MONITOR
- CONSUME
- CUSTOMER APP
- PUBLISH

🚀 **FASTER LAUNCH OF NEW APPS**

⤢ **API UNIFIED MONITORING AND MANAGEMENT**

👥 **EASIER CUSTOMER ONBOARDING**

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